



CHRISTIAN COMMUNITY ACTION

# IMPACT REPORT 2021-22



A YEAR OF GROWTH THROUGH  
RESTORATION



# A YEAR OF RESILIENCE AND RENEWAL THROUGH COMMUNITY.



## MISSION STATEMENT

IN THE NAME OF JESUS CHRIST, CHRISTIAN COMMUNITY ACTION MINISTERS TO THE POOR BY PROVIDING COMPREHENSIVE SERVICES THAT ALLEVIATE SUFFERING, BRING HOPE AND CHANGE LIVES.

# NEIGHBORS HELPING NEIGHBORS

*Dear Friend,*

While this Impact Report is a record of the previous fiscal year for Christian Community Action, it is not an account of what CCA has done on its own. We've not been alone. Instead, this report paints a beautiful picture of what working together means for vulnerable families.

CCA is not alone in loving, caring and serving families. You are woven into that process.

Your financial support, your hours as a volunteer, your prayers – they are all a part of a support network for our families whose lives have been turned upside down by the hardships they've faced over the last year.

We - you and I – are better and stronger together, and as a result, families in our communities are better and stronger.

This report captures what we have accomplished together:

- We prevented thousands of families from going homeless by providing financial assistance for their rent, mortgage, and utility bills.
- We helped keep food on the table for hungry parents, children, and senior adults. And their pets.
- We provided meals during the summer for children, school supplies and clothes as they returned to school, and bags full of toys during Christmas.
- We helped senior citizens with meals, groceries, and Christmas joy.
- We helped people find jobs on the road to self-sufficiency.

Our combined efforts have proven that we are better together. It cannot be denied that when we pool our efforts and our resources, our communities benefit. Our communities are stronger because together, we help families get stronger.

This year, we saw families strengthened through a variety of classes we offered from English as a Second Language, financial literacy, computer classes, job fairs and referrals, resume writing, spiritual counseling and prayer.

As you read through this annual report, you will notice facts and numbers of the people we serve and the programs we provide. Keep in mind that every number represents a life touched by you and your contributions, a life that is changed for the better because of you.

You'll also find a couple of stories about our beloved volunteers. Our volunteers are a great source of love for our families. I wish we had space to showcase all our devoted volunteers. They bring their gifts, talents and hearts to CCA. We are grateful for each of them.

We've also captured stories of individuals who have been helped by you and your contributions. Families whose hope has been restored and whose lives were changed.

Thank you for being a part of caring for and loving our families, children and senior adults. You make a difference in their lives.

I hope you can join us on April 1, 2023 when we celebrate all that we've done together over the last 50 years and the grace God has showered upon CCA. We will gather and celebrate His faithfulness at a huge gala (see page 10 in this report).

For all that you've done, we thank you.



**Gilbert Montez**  
**President and CEO**





# FROM RESCUE TO RESTORATION

For 50 years, CCA has led the way for people facing a crisis. CCA's holistic approach from rescue to transition helps families in need achieve self-sufficiency by offering a "hand up" instead of a hand-out. Our clients are guided through three phases of programming; rescue, relief, and restoration to live out our commitment to achieve self-sufficiency.



## RESCUE

We meet the immediate, critical needs of families or individuals during crisis.

### Emergency Financial Assistance

Provides for rent and utility assistance to prevent homelessness.

### Food Pantry

Reduces food insecurity and improves nutrition by providing dairy, meats, bread, fruits and vegetables, hygiene items, and cleaning supplies.



## RELIEF

We provide support to children and senior citizens.

### Kids Eat Free

Provides healthy meals for children during the summer months.

### Back-to-School

Provides backpacks filled with school supplies and clothing vouchers to children.

### Christmas Cheer

Provides toys, gifts, stockings filled with treats and wrapping supplies for children.

### Golden Angels

Helps seniors with transportation services, meal delivery, the food pantry and fellowship.



## RESTORATION

We provide skills necessary for achieving long-term independence and economic self-sufficiency.

### Spiritual Care & Counseling

Assists clients to find a balance in life and reconnect or strengthen their relationship with God.

### Life Skills & Job Readiness

Assists clients in identifying personal goals, developing skills, and planning career moves.

### Educational Classes

Classes such as GED, ESL, Computer, and Financial Literacy to improve financial stability and self-sufficiency through one-on-one coaching, education opportunities, and access to financial tools.

Together, through our Christ-centered, life-changing programs, we are empowering people facing a crisis to provide for their families with dignity on the road to self-sufficiency.



BECAUSE OF YOU...  
IN FISCAL YEAR 2022 (7/1/21 - 6/30/22)



**12,893**

*individuals served*

**4,397**

*families served*



**\$1,449,493**

*provided to prevent  
homelessness*



**842**

*children received backpacks  
and school supplies*



**8,429**

*meals delivered  
to senior citizens*



**2,028,327**

*meals provided to  
individuals and  
families*



**1,945**

*spiritual care  
requests, and prayer*



**18,663**

*visits to the  
food pantry*



**568,104 lbs.**

*of fresh produce provided*



**36,918**

*meals provided to  
children in summer*



**1,104**

*children received  
Christmas presents*

# GOD WORKED THROUGH YOU TO:



## EMPOWER PEOPLE

Together we served **17,290** individuals and families struggling in our community.  
An increase of **7%** over FY21.



## GIVE GENEROUSLY

**\$8,684,691** was given to fund this life-changing work.



## VOLUNTEER

**30,508** hours of service  
**5,604** volunteers  
**\$886,627** economic impact on the community!

**SIGN UP TO VOLUNTEER!**



# Arianna's Story

CLIENT TESTIMONIAL



Arianna\*, a single mother of five, was living in an abusive relationship. She got the courage to leave him, but had to sleep in her car for two days. She went to a friend's house and slept on the living room couch with her children. After two weeks, her friend thought it was best for them to leave because there were too many of them in her house. Subsequently, Arianna and her children went back to living in her car. CCA was able to find her housing, access to the food pantry, and support for her children. Since being housed, she has been able to obtain a better job in an office with better pay, and leave the warehouse job where she was working. Slowly, her and her children's lives are being restored.

\* Client's name has been changed, and stock photography used, to protect her identity.



“DEAR CHILDREN, LET US NOT LOVE WITH WORDS OR SPEECH BUT WITH ACTIONS AND IN TRUTH.”

1 JOHN 3:18

“

I have been volunteering with CCA since inception, 50 years ago. My husband and I joined Tom Duffy's Bible study group and helped by volunteering. My husband served as a board member for three years and my brother worked with CCA for years as their IT consultant, then retired and became a member of the Finance Committee. My mom and dad taught me the importance of giving back when I was young; they both gave their time when they weren't working at their full-time jobs. Tom Duffy said something that resonates with me. He said, "If it wasn't for 2 paychecks, you would need of CCA." Seeing the hope in the people that come in the Food Pantry pushes me to continue serving until I can't anymore.

”

“

I enjoy volunteering at CCA because it represents, in name and actions, one of my core tenants as a Christian—service—to those in need. Insofar as volunteers impacting nonprofits, I do not believe any “true nonprofit” organization can survive without volunteers. Perhaps, most importantly, the personal satisfaction volunteers obtain from serving, creates an internal organizational attitude of “Can Do” which is critical to operating a successful nonprofit such as CCA.

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**Carleen**  
Volunteer since 1973



**Kris & Cliff**  
Volunteers since 1998



# Simone's Story

## CLIENT TESTIMONIAL



Simone\* came to CCA for assistance with her utility bill. As a single mother of three, COVID affected her and her children's financial needs. Simone was employed full-time when the pandemic hit, but due to school closures and changes in her children's educational routine, she was let go from her job. Her children had no choice but to complete their education virtually and because of this, she was left unemployed. Even though she received unemployment benefits, she knew they would not last and was offered a part-time job. The struggles and after-effects with COVID continue to play a part in her daily struggles, as she has gone from 60 work hours every two weeks, to only 40. She maintains a positive attitude because she knows this too shall pass. Simone said, "I'm so grateful, thank you CCA for helping me through one of the hardest times of my life."

\* Client's name has been changed, and stock photography used, to protect her identity.

**You can help others like Simone change their lives:**

**\$1,000** Provides a family with a month of rental assistance to stay housed.

**\$500** Ensures 5 children will receive Christmas gifts.

**\$250** Provides a family with utility assistance.

**\$100** Provides 1 child with clothing, a backpack & school supplies.

**\$25** Provides a client with materials for our life skills classes.

**Empower a family today at:**  
[ccahelps.org/give](https://ccahelps.org/give)





"FOR WE ARE GOD'S HANDIWORK, CREATED IN CHRIST JESUS TO DO GOOD WORKS, WHICH GOD PREPARED IN ADVANCE FOR US TO DO."  
EPHESIANS 2:10



“

CCA is a beacon of light shining for families in desperate need of help, guidance and encouragement. CCA sets the benchmark for serving with excellence. You have heard the quote “Give a man a fish and you feed him for a day. Teach him how to fish and you feed him for a lifetime.” CCA provides a little fish along the way, in countless ways, while teaching life skills, vocational skills, financial stewardship and goal setting to name a few. They have an extraordinary staff of God-loving and people-loving servants helping others sacrificially. We are honored and blessed to support CCA in their journey to serve those in need. Isaiah 25:4 describes CCA perfectly; “For you have been a stronghold to the poor, a stronghold to the needy in his distress, a shelter from the storm and a shade from the heat; for the breath of the ruthless is like a storm against a wall.”

**Kelly & Steven Branch**  
Donors Since 1999



“

Vista Ridge United Methodist Church supports CCA because we appreciate the way our neighbors, who find themselves in need, are treated with such grace and dignity. We can send new church visitors, children, or youth to serve as volunteers knowing they're going to have a positive experience witnessing the way CCA values the sacred worth of everyone who walks through the doors. That's incredibly important to me as a pastor.

**Ashley Anne Sipe/Vista Ridge United Methodist Church**  
Ministry Partner Since 2004

”

”

“AND DO NOT FORGET TO DO GOOD AND TO SHARE WITH OTHERS, FOR WITH SUCH SACRIFICES GOD IS PLEASED.”  
HEBREWS 13:16



We were introduced to CCA in 2021 and were captivated by the amazing work their organization does. We are always looking for ways to be more involved in the communities in which our Taco Bell locations serve and CCA has been an amazing partner for us to collaborate with. During COVID, so many were struggling, and we were looking for ways to serve those in need, partnering with CCA to accomplish this has been such a rewarding experience for our company to be a part of. The work CCA is doing is life changing, for those they serve and for those that serve.

**North Texas Bells**  
Donor Since 2021

Atmos Energy has enjoyed an amazing partnership with CCA because their mission aligns perfectly with our commitment to Fueling Safe and Thriving Communities. In particular, the Kids Eat Free summer program and the annual Back to School event are essential to fueling bright minds and healthy futures, and CCA is a valued Sharing the Warmth partner which helps our communities with utility assistance. We are so proud to support CCA as they provide comprehensive services that alleviate suffering, bring hope and change lives.

**Jan Rugg/Atmos Energy**  
Donor Since 1994



IT ALL STARTED WITH A BIBLE STUDY GROUP...

# Celebrating 50 Years

Join us on Saturday, April 1, 2023 to celebrate our 50th anniversary and acknowledge our half-century legacy as the nonprofit that alleviates suffering, brings hope, and changes lives. For more information about the 50-Year Anniversary Gala visit [cchelps.org/50years](http://cchelps.org/50years) or call Tiffani at 972-219-4323. We look forward to celebrating with you!



# CCA STATEMENT OF ACTIVITIES

JUNE 30, 2022 (UNAUDITED) EXCLUDES NON-OPERATING ITEMS

**466**

New Donors

Equating to \$177,804 in  
new donor revenue  
-19% decrease over FY21

**\$7,577,009**

Program Expenses

**\$234,819**

Received from 27  
foundations

42% decrease over FY21  
(Excluding government grants)

**852**

Individuals  
who made  
cash gifts  
of \$100 or  
more  
totaling  
\$888,238

**139**

Good Samaritan Club  
monthly donors  
contributed a total of

**\$381,132**

**\$1,044,797**

Management & Fundraising  
Expenses

**\$8,684,691**

Total Operating Revenue

15% decrease over FY21



# CCA STATEMENT OF ACTIVITIES

JUNE 30, 2022 (UNAUDITED) EXCLUDES NON-OPERATING ITEMS

## Ryan's Story

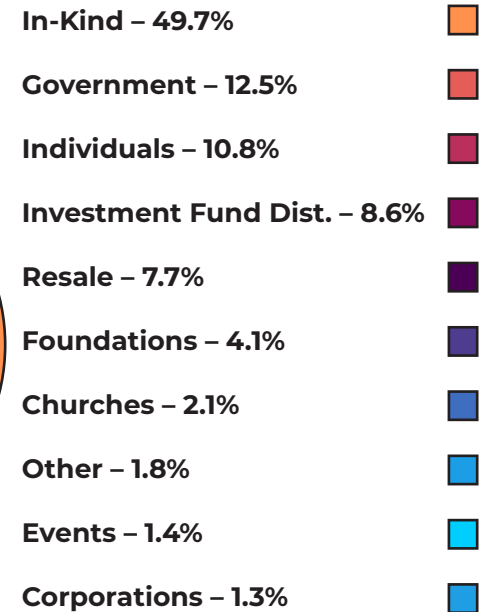
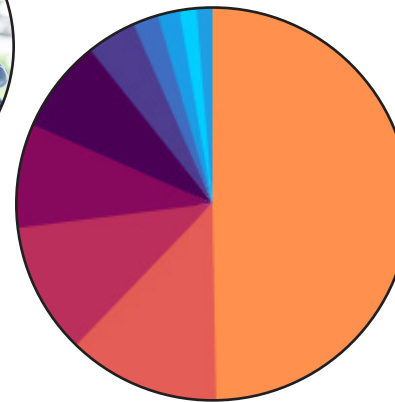
CLIENT TESTIMONIAL



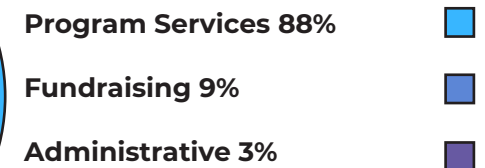
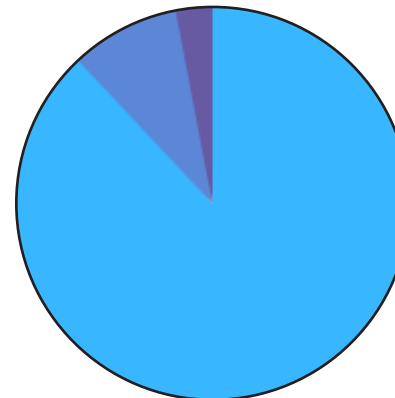
Ryan\*, a single dad of three children, was one month behind on his rent. He rents a house in Frisco. His own business was making great money and he was able to provide for his children. When COVID hit, his business started going downhill. He was afraid to ask for help and thought no one would help him because he had his own business. He had never had to ask for help before. CCA paid his rent to keep him and his children from going homeless. Ryan said, "I'm very grateful for CCA. One day I'll be back, not for help, but to give."

\* Client's name has been changed, and stock photography used, to protect his identity.

### REVENUE



### EXPENSES



### FINANCIAL POLICIES

*Clifton Larson Allen audits the financial statements for CCA. Numbers will be updated on our website following completion of the 2022 audit.*

# OUR LEADERSHIP

## FY22 BOARD OF DIRECTORS

### OFFICERS

**Tracy Scott Miller**

Chair, LISD Board of Trustees, President of Trustees

**David Apple**

Vice Chair, Attorney, Apple & Fink, LLP

**Arnie Adkison**

Treasurer, Chief Development Officer, Buckner International

**Ross Powell**

Secretary, Financial Advisor, Insight Wealth Partners

### MEMBERS

**Tom Kim**

Assistant Dean, The University of Texas at Dallas

**Dr. Lisa Pierce**

Psychiatrist

**Dr. Lori D. Rapp**

Superintendent, Lewisville ISD

**Dr. Liz Varghese**

Psychiatrist

**Cynthia Dearnbarger**

Owner, Flourish Flowers and Gifts

**Mike Shepard**

Senior Replenishment Analyst, Truco Enterprises

**Kent Bliss**

Retired, Verizon

## CCA LEADERSHIP

**Gilbert Montez**

President and CEO

**Daphne Adams**

Director of Programs

**Tiffani Davis**

Director of Development

**Cherie Hoover**

Executive Assistant to CEO

**Janet Moore**

Controller

**Trent Smith**

Director of Operations



**Pictured front to back:** Dr. Liz Varghese, Dr. Lori Rapp, Dr. Lisa Pierce, Cynthia Dearnbarger, Tracy Miller, Kent Bliss, Arnie Adkison, Ross Powell, Gilbert Montez

**Not Pictured:** David Apple, Tom Kim, Mike Shepard





A  
*Heartfelt*  
THANK YOU

WE ARE  
BETTER AND  
STRONGER  
TOGETHER

