



CHRISTIAN COMMUNITY ACTION

IMPACT REPORT 2020-21



A YEAR OF WORKING TOGETHER BY STAYING
A P A R T

A YEAR OF TRIALS. A YEAR OF CARING. A YEAR OF HOPE.



MISSION STATEMENT

IN THE NAME OF JESUS CHRIST, CHRISTIAN COMMUNITY ACTION MINISTERS TO THE POOR BY PROVIDING COMPREHENSIVE SERVICES THAT ALLEVIATE SUFFERING, BRING HOPE AND CHANGE LIVES.

NEIGHBORS HELPING NEIGHBORS

Dear Friend,

None of us will soon forget, if ever, living through the year of 2020-21! Serving in our 48th year of ministry, we were presented challenges we never anticipated, yet we marvel at the faithfulness of God in His constant guidance and provision for our needs.

Your continued support of what Christian Community Action did and continues to do to assist struggling families, children and senior adults in our area has been outstanding. We could not have survived the last few months without your prayers, your financial support and your volunteerism. Thank you!

- We distributed nearly \$2 million dollars to keep families in their home by helping pay their rent and utility bills.
- We provided groceries to nearly 600 hungry families every week so that they can enjoy family meals together.
- Every Monday a group of dedicated volunteers delivered groceries, meals and hygiene items to over 100 senior citizens. In all, we've distributed nearly 16,000 meals to this special group of people. This has been going on for 80 weeks now!
- We brought smiles to over 1,100 children with back-to-school supplies and clothes last August, helping them to return to school with confidence. For this current school year, our goal is 1,500 children.
- We provided 34,000 healthy meals to children last summer with the help of hundreds of volunteers and churches, and we repeated this effort again this summer, this time with a goal of providing 50,000 meals.
- Christmastime was all smiles for families of over 2,200 children by the toys and stockings they received.

And in the last few months, we've found homes for 12 previously homeless families, and we're working with another 10-15 to do the same thing.

Your contributions, prayers and volunteer support helped make it all happen, and ***we're incredibly grateful for you.***

What do we do for an encore? Well, the effects of the pandemic are still simmering so we continue to help families get back on their feet, and at the same, we're taking the next steps toward normalcy.

We re-opened our food pantry in July and our family services offices will re-open in August, offering in-person classes such as GED, ESL, computer literacy and spiritual counseling. Our Golden Angels (our senior citizens) will return to our Community Room in October.

Yes, that's quite a task before us, and that's why more than ever, we continue to need your prayers and financial support. Continue to give. Continue to pray. Continue to volunteer. ***You make a huge difference in our efforts to help struggling families.***

If you are part of The Good Samaritan monthly giving club, you are a ***special group of supporters***, whose contributions we can count on. Thank you!

We are grateful for the opportunity to serve struggling families in our area. The stronger the family unit is, the stronger our community is. Glad we can work together to make that happen. ***It's about neighbors helping neighbors.***

Blessings,



Gilbert Montez
President and CEO



FROM RESCUE TO RESTORATION

For nearly 50 years, CCA has led the way for people facing a crisis. Through careful case management, CCA's holistic approach from rescue to transition helps families in need achieve self-sufficiency by offering a "hand up" instead of a hand-out. Our clients are guided through three phases of the program; rescue, relief, and restoration to live out our commitment to achieve self-sufficiency.

The infographic is divided into three vertical columns, each representing a phase of the program. Each column has a colored background (green, blue, and yellow respectively) and a white rounded rectangle containing text. At the top of each white box are three small circles. The text is organized into sections with bolded sub-headers.

- RESCUE**
 - Designed to meet the immediate, critical needs of families or individuals during crisis
 - Emergency Financial Assistance**
 - Provides for rent and utility assistance to prevent homelessness
 - Food Pantry**
 - Reduces food insecurity and improves nutrition by providing dairy, meats, bread, fruits and vegetables, hygiene items, and cleaning supplies
- RELIEF**
 - Provides seasonal support to children and senior citizens
 - Kids Eat Free**
 - Provides healthy meals for children during the summer months
 - Back-to-School**
 - Provides backpacks filled with school supplies and clothing to children
 - Christmas Cheer**
 - Provides toys, gifts, age-appropriate books, stockings filled with treats for children, and wrapping supplies
 - Golden Angels**
 - Helps seniors through transportation services, meal delivery, and more
- RESTORATION**
 - Provides skills necessary for achieving long-term independence and economic self-sufficiency
 - Spiritual Care & Counseling**
 - Assists clients to find a balance in life and reconnect or strengthen their relationship with God
 - Life Skills & Job Readiness**
 - Assists clients in identifying personal goals, developing skills, and planning career moves
 - Educational Classes**
 - Classes such as GED, ESL, Computer, and Financial Literacy to improve financial stability and self-sufficiency through one-on-one coaching, education opportunities, and access to financial tools

Together, through our Christ-centered, life-changing programs, we are empowering people facing a crisis to provide for their families with dignity on the road to self-sufficiency.

BECAUSE OF YOU...
IN FISCAL YEAR 2021 (7/1/20 - 6/30/21)



5,085 **11,012**
families served individuals served



\$1.7 M
*provided to prevent
homelessness*



1,100
*children received
Back-to-School supplies*



15,729
*meals delivered
to senior citizens*



2.6 M
*meals provided to
individuals and families*



23,383
visits to the food pantry



774,291 lbs.
of fresh produce provided



50,000
*meals provided to
children in summer*



2,224
*children received
Christmas presents*

IN THE MIDST OF A PANDEMIC, GOD WORKED THROUGH YOU TO:

Lori's Story

CLIENT TESTIMONIAL



EMPOWER MORE PEOPLE

Together we served **11,012** people – our biggest year of growth ever!

Exceeding our goal of **8,064** people served!



GIVE GENEROUSLY

\$7,532,457 was given to fund this life-changing work for an increase of **15%** over FY20.

Exceeding our goal of **\$6,538,503!**



VOLUNTEER

26,970 hours of service

4,934 volunteers

\$712,819 economic impact on the community!

Lori, a single mother of four was infected with COVID-19 and was unable to work. Her 12-year-old daughter attempted suicide and was admitted to the hospital where she also contracted COVID. While battling the disease and her daughter's mental health crisis, she fell three months behind on rent. Lori is a housekeeper and has been unable to work because clients did not want her entering their home during the pandemic. Lori came to CCA in tears, telling us that her apartment complex filed for an eviction and she needed our help. We were able to help her pay her late rent and three months of future rent to prevent her from becoming homeless.

* Client's name has been changed, and stock photography used, to protect her identity.

"EACH OF YOU SHOULD USE WHATEVER GIFT YOU HAVE RECEIVED TO SERVE OTHERS, AS FAITHFUL STEWARDS OF GOD'S GRACE IN ITS VARIOUS FORMS." 1 PETER 4:10



Emma
Volunteer since 2020

“My work with Christian Community Action this summer was incredibly life-giving. There is an increased need in our community right now, not only financially due to the COVID-19 pandemic, but also spiritually. Assisting with the “Back to School” and “Kids Eat Free” programs this summer opened my eyes to how CCA is truly seeking to alleviate suffering and hardships within the community. I was so blessed to work in an environment that fostered my own conversion and growth through my interactions with staff members, clients, and volunteers.”



Charlie
Volunteer since 1998

“I enjoy volunteering at CCA because it represents, in name and actions, one of my core tenants as a Christian—service—to those in need. Insofar as volunteers impacting nonprofits, I do not believe any “true nonprofit” organization can survive without volunteers. Perhaps, most importantly, the personal satisfaction volunteers obtain from serving, creates an internal organizational attitude of “Can Do” which is critical to operating a successful nonprofit such as CCA.”



Jasmin's Story

CLIENT TESTIMONIAL



"When I was in elementary school, we were struggling pretty badly. My mom didn't have much money for Christmas, and she reached out to you guys. Y'all gave me and my siblings (and other kids) a \$50 spending spree at Target that year. I've never forgotten it. I'll never forget it. I got my first Barbie and Ken doll, and I got a pink Barbie car. I am sure I got a few other things, too, but those are the three I remember. I recall that the police were with us, too, which was exciting, because they were so happy and helping us shop. Anyway, I'm 36 now and I look back on that so fondly. I have moved across the country now and just had a baby. I still tell people about the CCA down there. And I really look forward to being more financially stable in the future so I can put my money where my mouth is and give back to y'all finally!! Thank you. Thank you for what you do. You really made my family's Christmas that year, and that shopping spree is a memory I will forever cherish."

* Client's name has been changed, and stock photography used, to protect her identity.

You can help others like Jasmin change their lives:

\$1,000 Provides a family with a month of rental assistance to stay housed.

\$500 Ensures 5 children will receive Christmas gifts.

\$250 Provides a family with utility assistance.

\$100 Provides 1 child with clothing, a backpack & school supplies.

\$25 Provides a client with materials for our life skills classes.

Empower a family today at:

cchelps.org/give



"EACH ONE MUST GIVE AS HE HAS DECIDED IN HIS HEART, NOT RELUCTANTLY OR UNDER COMPULSION, FOR GOD LOVES A CHEERFUL GIVER."

2 CORINTHIANS 9:7



“

I remember meeting with Tom Duffy, CCA Founder, when we first moved to Lewisville after 1991, offering to help with the housing project. He shared his story about a Bible study group he was in discussing, Matthew 25: 31-46, and how that motivated them to start the ministry. This story and the Bible verses continue to motivate us to do what we can for “one of the least of these who are members of my family.”

Glenda & Mike Pedigo
Donors Since 1994



“

Our partnership and friendship with CCA allows us to truly love our neighbors and care for our community. What a joy it is to serve alongside other men and women with hearts set on seeing lives transformed through tangible expressions saturated with the truth of the Gospel.

RockPointe Church
Ministry Partner Since 2004

”

”

OUR LEADERSHIP

BOARD OF DIRECTORS

Tracy Scott Miller

Chair of the Board
LISD Board of Trustees, Chair of Trustees

Nichole Bentley

Vice Chair
President, Prio Consulting

Dr. Lori Rapp

Governance Chair
Deputy Superintendent, Lewisville ISD

David Apple

Treasurer
Attorney, Apple & Fink, LLP

Arnie Adkison

Chief Development Officer, Buckner International

Cynthia Dearnbarger

Owner, Flourish Flowers and Gifts

Tom Kim

Assistant Dean, The University of Texas at Dallas

Dr. Lisa Pierce

Psychologist

Ross Powell

Financial Advisor, Insight Wealth Partners

Mike Shepard

Senior Replenishment Analyst, Truco Enterprises

Dr. Liz Varghese

Psychiatrist

CCA LEADERSHIP

Gilbert Montez

President and CEO

Daphne Adams

Director of Programs

Tiffani Davis

Director of Development

Cherie Hoover

Executive Assistant to CEO

Janet Moore

Controller

Trent Smith

Director of Operations



IT STARTED WITH A BIBLE STUDY...

Celebrating **50** Years

in 2023

WE ARE CCA

2023 will mark the 50th anniversary of CCA. Since seven men and women in a Bible study group founded CCA, we have been working hard to bring hope and change lives. And in 2023, it will be time to celebrate!

1973:
Feb. 22 - CCA was founded

1976:
First Thrift Store opened at 112 W. Main in Old Town Lewisville

1984:
Moved entire operation to a former car dealership

1985:
The first 'client choice' food pantry was established

1999:
Built and moved into current location

2007 - 2016:
Operated Medical Clinic

2013:
Feb.22 - 40th Anniversary & began resale operations in Flower Mound

2017:
Resale stores were sold to R2S. CCA benefits from all donations.

CCA STATEMENT OF ACTIVITIES

JUNE 30, 2021 (UNAUDITED) EXCLUDES NON-OPERATING ITEMS

576

New Donors

33% increase over FY20
equating to \$524,538 in
donor revenue

205% increase over FY20

\$5,959,978

Program Expenses

\$1,308,826

Raised from
annual fund

17% above budget

\$876,983

Government grants
awarded due to
increase in number of
people served

484% increase over FY20

1,172

Individuals
who made
cash gifts
of \$100 or
more

\$989,302

Management & Fundraising
Expenses

\$7,532,457

Total Operating Revenue

36% increase over FY20

CCA STATEMENT OF ACTIVITIES

JUNE 30, 2021 (UNAUDITED) EXCLUDES NON-OPERATING ITEMS

John's Story

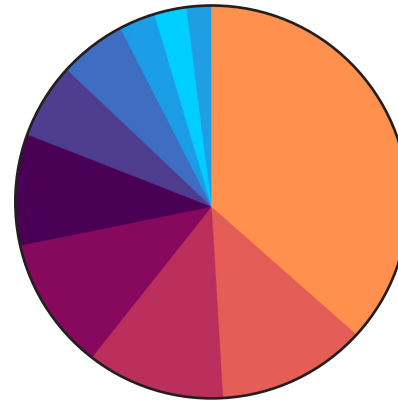
CLIENT TESTIMONIAL



John*, now 17, was in and out of foster care until he was adopted at the age of 8. Soon after he was adopted, the abuse began. After suffering years of abuse, John ran away from home. He was homeless off and on for several years, living in hotels when he could work enough at his temp job to get a room and living in his car the rest of the time. While completing community service hours at CCA, he filled out an application for assistance, not knowing if CCA would be able to help him or not. "CCA not only provided me with food; they were able to get me off the streets and into a home! They also helped me with a few pieces of furniture and other household items to get me started," said John. "Without CCA I would still be on the streets or dead. Thank the good Lord for CCA". John is currently working with CCA to find a permanent job.

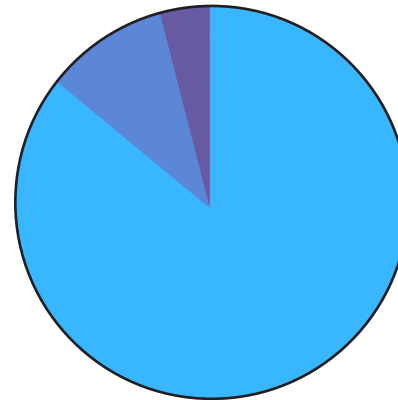
* Client's name has been changed, and stock photography used, to protect his identity.

REVENUE



- In-Kind 36.4%
- Individuals 12.5%
- Government 11.6%
- Resale 11.1%
- United Way 9.1%
- Foundations 6.1%
- Investments 5.4%
- Churches 2.9%
- PPP (100% forgiven) 2.6%
- Corporations 2%

EXPENSES



- Program Services 86%
- Fundraising 10%
- Administrative 4%

FINANCIAL POLICIES

Clifton Larson Allen audits the financial statements for CCA. Numbers will be updated on our website following completion of the 2021 audit.

A
Heartfelt
THANK YOU FOR



WORKING
TOGETHER
WHILE
APART



CCAHELPS.ORG

972-221-1224

200 S. MILL STREET
LEWISVILLE, TX 75057